To: **Nexmo Inc / Vonage Business Inc**

Date: **<DD-MMM-YYYY>**

**Subject: Letter of Authorisation**

This is to certify that **Nexmo Inc / Vonage Business Inc** (“Vonage”) and its partners are authorized to use the Sender IDs (“SIDs”) / Long Virtual Numbers (LVNs) specified below to send SMS/Voice/Both towards Australia on behalf of **<Full Name of Company with business registration number>** (the “Company”).

The Company is providing **<Type of Service>** to their clients and will be complying to the Scam Code guideline issued by the ACMA in Australia. The Company guarantees and is responsible for all content submitted through Vonage’s API platform, therefore exempt Vonage from any claims or claims arising from the content submitted through the platform.

The Company represents and warrants that the SIDs specified below represent the name/brand/identity of the Company or partners of the Company and that:

* The following employee(s) of the Company is authorised to give instructions to you in relation to the sending of messages with the SIDs specified below in Australia on behalf of the Company, and the authorisation shall remain in effect until our notification to you in writing that the authorisation is revoked:

|  |  |  |
| --- | --- | --- |
| **Name** | **Contact Number (Mobile Number)** | **Designation** |
|  |  |  |
|  |  |  |

* the SIDs specified below have been registered by the Company or the Company holds the right to use the SIDs / Long Virtual Numbers (LVNs) :
  + **XXXXX**
  + **XXXXX**
  + **XXXXX**

For LVNs, please state below if the numbers are procured from Vonage or non-Vonage.

|  |  |
| --- | --- |
| **Vonage AU LVNs** | **Non-Vonage AU LVNs** |
|  |  |
|  |  |

The Company acknowledges and consents that you may contact the Company to verify the matters set out above.

Yours Sincerely,

For and on behalf of the Company

**<Signature>**

**<Name>**

**<Title>**